

Bid Document

Bid Details	
Bid End Date/Time	23-11-2020 15:00:00
Bid Opening Date/Time	23-11-2020 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Himachal Pradesh
Department Name	Technical Education Department Himachal Pradesh
Organisation Name	N/a
Office Name	Department Of Technical Education
Total Quantity	36
Item Category	Revolving Chair , Almira Steel , chairs-office , Executive Table , Side Table
Bidder Turnover (Last 3 Years)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)	5 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,MII Document (Class1/Class2) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	50 %
Bid to RA enabled	No
Primary product category	Revolving Chair
Inspection Required	No

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Revolving Chair (32 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
MATERIAL	Pedestal Base	Stainless Steel with ABS/Nylon Twin Caster Wheels Minimum 5 Nos, of 50 mm Size	Chrome finish with 5 wheels, Stainless Steel with ABS/Nylon Twin Caster Wheels Minimum 5 Nos, of 50 mm Size
	Arm Material	WITHOUT ARM	WITHOUT ARM
	seat material	PU Foam covered with Fabric	PU foam covered with mesh fabric, PU Foam covered with Fabric
	Density of PU foam used in seat KG per Cu Meter (+/- 3)	45	*
	Density of PU foam used in backrest in KG per Cu Meter (+/- 3)	45	*
	Material of Fabric Back Cover / Material for Backrest	100% polyester fabric	100% polyester fabric
	Material of Fabric of Seat Cover	100% polyester fabric	100% polyester fabric
	GSM/Thickness of fabric $\pm 5\%$ (Gram/Square meter)	220 gram	*
GENERAL	Chair Type	push back	push back
	Tilt Tension Adjustment	Yes	*
	Height Adjustment $\pm 5(\text{mm})$	up to 120 mm	up to 120 mm
	Arm	Without	Without
	Type of backrest	backrest with lumber	backrest with lumber

	support	support of polypropylene at multilevel across back	support of polypropylene at multilevel across back, backrest symmetrical lumber support, Backrest With Adjustable Lumber Support, Countered lumber supporting
	Arm Type	NA	NA
	Colour of Fabric for Seat and Backrest	As per Buyer's choice	*
	Ergonomic Seat Design	Yes	Yes
	Back type	push back	push back
	Backrest is made of two pcs injection moulded frame	Backrest is made of two pcs injection moulded frame	*
	backrest has separate adjustable headrest	No	Yes, No
	Seat type	fixed	fixed
	Seat is curved	Yes	*
	Locking mechanism	Yes	*
	Type of locking	tilt limiter	*
	Number of arm movement	N.A	N.A
	Lumber support	integrated	integrated
DIMENSION	Overall Chair Height ±15mm	990	990
	Backrest Height ±15mm	430	430.0
	Backrest Width ±10mm	410	410.0
	Seat Height ±15 mm	450	450
	Seat Width ±10 mm	460	460
	Seat Depth ±10 mm	440	440.0
	Thickness of MS Plate Joining the under structure with Seat	2	2.0
	Thickness of Plywood used in Seat ±1(mm)	12 mm	12 mm
	Thickness of Plywood used in Backrest ± 1(mm)	12 mm	12 mm
	Padestal Size (Diameter in mm) +/- 10 mm	650	*
	Thickness of Polyurethane Foam Used in Seat in mm (+/- 2 mm)	60	60
	Thickness of Polyurethane Foam Used in Backrest IN MM (+/- 2 MM)	50 mm	50 mm
WARANTEE	Warrantee period in	1-year	1-year, 2-year, 3-year,

	number of years		4-year, 5-year
CERTIFICATION	Test reports to be furnished to buyer on demand	NO	YES, NO
	BIFMA Certification	YES	YES, NO
	OEM of offered product is ISO 9001:2015 certified	YES	YES, NO
	OEM of offered product is ISO 14001:2015 certified	YES	YES, NO
	OEM of offered product is ISO 18001:2007 certified	YES	YES, NO
	Green guard certification	NO	YES, NO
	Aiota	-	YES

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Rajesh Kumar	174307,Principal, Government ITI Bangana village Dumkhar post office and tehsil Bangana district Una	32	45

Almirah Steel (1 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERIC	Conformity to Indian Standard IS:3312 latest	No	Yes, No
	No of shelves (Nos)	4	4
	Type of Shelves	Adjustable	Adjustable, Fixed
	Locker Provided	No	Yes, No
	Locking System with the locker	NO	YES, NO, NA
	Cloth hanging provision in the Almirah	No	*
	Number of Doors (Nos)	2	2
	Door Stiffner upto full door height Provided with the almirah	Yes	Yes

	doors		
	Number of Hinges with each door (Nos) - No hinges if having sliding door with top hanging arrangement	4	1, 2, 3, 4, SLIDING DOORS NO HINGES, N.A
	Number of Glass Sheet fixed in each Almirah door (Nos)	N.A	N.A
	Construction	Welded	Welded
	Lock	Three Way bolting device controlled by 6 lever lock	Three Way bolting device controlled by 6 lever lock
MATERIAL	Material	M.S sheet conforming to commercial quality CR-1, Grade 340 of IS 513:2008 (reaffirmed 2013)(Fifth Revision)Amdt. no.1	M.S sheet conforming to commercial quality CR-1, Grade 340 of IS 513:2008 (reaffirmed 2013)(Fifth Revision)Amdt. no.1, M S Sheet conforming to Quality Grade D of IS:513/2008 with amend. no. 1 (Not as per IS 3312)
	Material of Almirah Doors	M S Sheet	M S Sheet
	Sheet Thickness of Locker	N.A	N.A
	Length of Glass Sheet ± 10 (mm)	N.A	N.A
	Width of Glass Sheet ± 10 (mm)	N.A	N.A
	Sheet Thickness of door in mm	1.0 mm	1.0 mm
	Sheet Thickness of sides, back, Top and Bottom	0.8 mm (Minimum)	0.8 mm (Minimum), 1.0 mm
	Sheet Thickness of Shelves	0.8 mm	0.8 mm, 1.0 mm
	Sheet Thickness of Pedestal in mm	0.8 mm (Minimum)	0.8 mm (Minimum), 1.0 mm
	Material of Lock	steel	Brass and steel finish, steel, lock having made of steel with zinc plated finish having brass levers and MAZAK / ZAMAK bolts having zinc plated finish along with MAZAK / ZAMAK handle
	Material of Keys	steel	steel
DIMENSION	Height (Without Pedestal) (in mm) (+/- 10 mm)	1855	1855
	Width in mm (± 7 mm)	910	910.0
	Depth in mm (± 5 mm)	480	480.0
	Inside Height of Locker in mm (± 5 mm)	N.A	*

	Inside Width of Locker in mm (± 5 mm)	N.A	N.A
	Inside Depth of Locker in mm (± 5 mm)	N.A	N.A
	Width of Stiffner in mm (± 5 mm)	N.A	115 mm, 125 mm, 140 mm, 155 mm, N.A, 85 mm, 95 mm, 105 mm
	Thickness of MS Sheet of Stiffner (in mm)	N.A	0.9 mm, N.A
	Stiffened Pedestal height in mm (± 2 mm)	125	125
	Pedestal Width in mm (± 2 mm)	75	75, 80
COLOUR & FINISH	Finish	powder coated	powder coated
	Colour of Paint	steel gray	*
	Packing:	Corrogeted Paper Packing	*
CERTIFICATION	ISI marked	No	*
	CM/L No.	-	*
WARRANTY	WARANTEE PERIOD IN NUMBER OF YEARS	1	1, 2

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Rajesh Kumar	174307,Principal, Government ITI Bangana village Dumkhar post office and tehsil Bangana district Una	1	45

Chairs-office (1 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
MATERIAL	Type of material (other then wood) used in Polythene cane Chair	NOT APPLICABLE	NOT APPLICABLE
	Material of Fabric Back Cover	leatherite	leatherite
	Thickness of Plywood used in Backrest IN MM (± 1 mm)	15 mm	*

	Frame Material	MS	MS
	Density of Polyurethane Foam Used in Seat ± 2 (Kg/Cub M)	40 Kg/Cub.M	*
	Material of Fabric of Seat Cover	black leatherite	black leatherite
	Density of Polyurethane Foam Used in Backrest ± 2 (Kg/Cub M)	40 Kg/Cub.M	*
	Thickness of Plywood used in Seat ± 1 (mm)	18 mm	18 mm, 20 mm
	GSM/Thickness of Fabric ± 5 (Gram per Sq Meter)	N.A	80 Gram per Sq Meter, 220 Gram per Sq Meter, 250 Gram per Sq Meter, 290 Gram per Sq Meter, N.A
	Arm Material	polypropelene	polypropelene
	Thickness of Polyurethane Foam Used in Backrest IN MM (+/- 3 mm)	50 mm	50 mm
	Thickness of Polyurethane Foam Used in Seat IN MM (+/- 3 mm)	50 mm	50 mm
	Shoe Type	rubber	*
GENERIC	Conformity to Indian Standard IS 3499 (Part-1) Latest	Yes	*
	Chair Type	With Arms	With Arms
	Type of Seat and Backrest	Padded with Polyurethane Foam	Padded with Polyurethane Foam
	Frame Type	Cantilever	Cantilever, 4 Legs
	Castors	Without	Without
DIMENSION	Size of Material (mm)	16 SWG 30 mm round pipe	16 SWG 30 mm round pipe
	Chair Height ± 15 (mm)	850 mm	850 mm
	Seat Depth ± 10 (mm)	450 mm	450 mm
	Seat Width ± 10 (mm)	450 mm	450 mm
	Seat Height IN MM ± 5 (mm)	480	480
	Backrest Width ± 10 (mm)	450 mm	450 mm
	Backrest Height ± 10 (mm)	450 mm	450 mm
	Arm Length ± 5 (mm)	300 mm	300 mm
	Arm Width ± 2 (mm)	50 mm	50 mm
COLOUR & FINISH	Colour of Fabric for Seat and Backrest	black	*
	Paint Type	chrome	chrome
	Colour of Paint	NA	*
CERTIFICATION	Polythene cane	NA	*

	conforming to Type-1 of IS 5378 /1994		
	Test reports to be furnished to buyer on demand	YES	YES, NO
	BIFMA certification	YES	YES
	OEM of offered product is ISO 9001:2015 certified	YES	YES
	OEM of offered product is ISO 14001:2015 certified	YES	YES, NO
	OEM of offered product is ISO 18001:2007 certified	YES	YES, NO
WARRANTY	Warranty period in number of years	1	1, 2, 3, 4, 5

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Rajesh Kumar	174307,Principal, Government ITI Bangana village Dumkhar post office and tehsil Bangana district Una	1	45

Executive Table (1 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERIC	Mode of supply	Assembled Ready To Use	Assembled Ready To Use, Knocked Down To Be Assembled At Consignee Site By The Seller
	Frame type	Free standing	*
	Understructure of table	Gable end and modesty panel	*
	Storage provided	One side	One side
	Keyboard tray	Provided	Provided, Not provided
	Foot rest	Provided	Provided
MATERIAL	Table top Material	Three layer prelaminated particle board(Wood Product) of grade II type II of IS 12823/Latest	Three layer prelaminated particle board(Wood Product) of grade II type II of IS 12823/Latest
	Gable end and modesty panel	Three Layer prelaminated particles board(wood	Three Layer prelaminated particles board(wood

	material	product) of grade II type III of IS 12823/Latest	product) of grade II type III of IS 12823/Latest
	Leg Material	Other wood	Other wood
MISC	Table top long sides	To be post form half round profile	*
	Table top plain sides	Edge to be banded with PVC tape of 2mm thick with the help of hot melt glue	*
	Gable end and modesty panel plain side	Edge to be banded with PVC tape of 2mm thick with the help of hot melt glue	*
	Number of buffers provided	4 Nos. at bottom	*
DIMENSION	Thickness of table top ± 2 mm	19	19.0
	Thickness of gable end and modesty panel ± 2 mm	19	*
	Length of table top ± 10 mm	1200	1200.0
	Depth of table ± 10 mm	600	600.0
	Height of table ± 10 mm	750	750.0
	Dimension of leg(mmXmm) ± 5mm	40mmX40mm	40mmX40mm
STORAGE UNIT	Number of Storage unit provided	Double storage	Double storage
	Width of storage unit ± 10 mm	400mm	*
	Depth of storage unit in mm (± 10 mm)	600	*
	Height of smallest storage unit ± 5 mm	50mm	*
	Height of medium storage unit ± 5 mm	150mm	*
	Height of largest storage unit ± 5 mm	255mm	*
KEYBOARD TRAY	Type of keyboard tray	Prelaminated particle board keyboard tray	*
	Material of keyboard tray and Right angle L-type supporting bracket	Three layer prelaminated particles board(wood product) of grade II type II of IS 12823/Latest	*
	Keyboard adjustability	underdesk keyboard arm	*
	fixing of supporting bracket	With telescopic	*
	Length of telescopic channel ± 10 mm	250mm	*
	Average weight of telescopic channel ± 50 Gms	500Gms per set	*
	Keyboard front width ± 10 mm	600mm	*

	Keyboard depth±10mm	350mm	*
	Keyboard height±10mm	150mm	*
	Finish of exposed edges of keyboard tray	To be banded with 0.5-1.0mm thick PVC tape with the help of hot melt glue	*
	Material thickness of keyboard tray ±1mm	19mm	*
FOOTREST	Material of footrest	Three layer prelaminated particles board(wood product)conforming to grade II type III of IS 12823/Latest	*
	Length of footrest ±10mm	600mm	*
	Depth of footrest ±10mm	350mm	*
	Height of footrest ±10mm	125mm,75mm	*
	Finish of exposed edges	To be banded with 0.5-1.0mm thick PVC tape with the help of hot melt glue	*
	Material thickness of footrest ±2mm	19mm	19mm
COLOUR & FINISH	Table top finish	Laminate in colour with swede finish 0.6-0.8mm thickness of type S,F or P having index no.3.2.3 conforming to IS 2046/Latest with having balancing laminate of 0.5mm thick on other side	*
	Table top shade	As per Buyer's choice	*
WARRANTY	Warrantee period in number of years	1	1
CERTIFICATION	Test reports to be furnished to buyer on demand	YES	*
	Product having BIFMA certification	YES	YES
	OEM of offered product is ISO 9001:2015 certified	YES	YES
	OEM of offered product is ISO 14001:2015 certified	YES	YES
	OEM of offered product is ISO 18001:2007 certified	YES	YES

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Rajesh Kumar	174307,Principal, Government ITI Bangana village Dumkhar post office and tehsil Bangana district Una	1	45

Side Table (1 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERIC	Mode of supply	Assembled ready to use	*
	Storage provided	No storage	*
	Number of storage unit	No storage	No storage
MISC	Frame type	Supported on wooden legs	*
	System of paneling	NA	*
	Table top long sides	To be post form half round profile	*
	Table top plain sides	Edge manded with PVC tape of 2mm thick of reputed make with the help of hot melt glue	*
	Number of buffers to be provided	4 numbers at the bottom	*
	Lock provided FOR STORAGE	No	*
	Gable end and modesty panel plain side	NA	*
	Table to fixed with	FIXED ON LEGS	*
	For gap/wrap age	N.A	*
MATERIAL	Material of top ±2mm	19mm thick Commercial Block Board BWP grade Conforming to IS 1659	*
	Material of modesty panel and side panel (±2mm)	19mm thick Commercial Block Board BWP grade Conforming to IS 1659	*
	Leg Material	Other wood	*
	Dimension of leg(mmXmm) ±5mm	50mmX50mm	*
DIMENSION	Length of table top ±10mm	600 mm	600 mm
	Depth of table ±10mm	450 mm	450 mm
	Height of table ±10mm	650 mm	650 mm
	Width of storage unit ±10mm	N.A	N.A

	Depth of storage unit ±10mm	N.A	N.A
	Height of smallest storage unit	N.A	N.A
	Height of Medium storage unit	N.A	N.A
	Height of largest storage unit	N.A	N.A
COLOUR & FINISH	Table top finish	Melamine finish/Polish	*
	Table top shade	As per buyer's choice	*
WARRANTY	Warrantee period in number of years	2	3, 2
CERTIFICATION	Test reports to be furnished to buyer on demand	NO	*
	BIFMA certification	NO	*
	OEM of offered product is ISO 9001:2015 certified	NO	*
	OEM of offered product is ISO 14001:2015 certified	NO	*
	OEM of offered product is ISO 18001:2007 certified	NO	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Rajesh Kumar	174307,Principal, Government ITI Bangana village Dumkhar post office and tehsil Bangana district Una	1	45

Bid Specific Additional Terms and Conditions

- Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address Govt. ITI Bangana Vill Dhumkhar PO & tehsil bangana Distt Una H.P 174307.
- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
- Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written

consent of buyer.

3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

8. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

9. Scope of supply (Bid price to include all cost components) : Only supply of Goods

10. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

11. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

12. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

13. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

17. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

18. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.

b. Execution certificate by client with order value.

c. Any other document in support of order execution like Third Party Inspection release note, etc.

19. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

(i) Single order of at least 35% of estimated bid value; or

(ii) Two orders of at least 20% each of estimated bid value; or

(iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

20. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---